

Hasil Analisis SPSS (Output SPSS)

Frequencies

Statistics

		Jenis kelamin	usia	pekerjaan	penghasilan
N	Valid	50	50	50	50
	Missing	0	0	0	0

Frequency Table

Jenis kelamin

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Laki-laki	35	70.0	70.0	70.0
	Perempuan	15	30.0	30.0	100.0
	Total	50	100.0	100.0	

usia

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	20	1	2.0	2.0	2.0
	21	2	4.0	4.0	6.0
	22	2	4.0	4.0	10.0
	25	1	2.0	2.0	12.0
	26	2	4.0	4.0	16.0
	27	2	4.0	4.0	20.0
	28	6	12.0	12.0	32.0
	29	2	4.0	4.0	36.0
	30	5	10.0	10.0	46.0
	31	1	2.0	2.0	48.0
	32	3	6.0	6.0	54.0
	34	3	6.0	6.0	60.0
	35	3	6.0	6.0	66.0
	36	3	6.0	6.0	72.0
	38	2	4.0	4.0	76.0
	39	1	2.0	2.0	78.0
	40	1	2.0	2.0	80.0
	42	2	4.0	4.0	84.0
	44	2	4.0	4.0	88.0
	46	2	4.0	4.0	92.0
	48	1	2.0	2.0	94.0
	50	1	2.0	2.0	96.0
	51	1	2.0	2.0	98.0
	52	1	2.0	2.0	100.0
	Total	50	100.0	100.0	

pekerjaan		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	15	30.0	30.0	30.0
	2	12	24.0	24.0	54.0
	3	18	36.0	36.0	90.0
	4	5	10.0	10.0	100.0
	Total	50	100.0	100.0	

penghasilan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	<1 juta	5	10.0	10.0	10.0
	1-2 juta	14	28.0	28.0	38.0
	>2 juta	31	62.0	62.0	100.0
	Total	50	100.0	100.0	

Regression

Variables Entered/Removed^b

Model	Variables Entered	Variables Removed	Method
1	Kualitas layanan ^a	.	Enter

a. All requested variables entered.

b. Dependent Variable: Kepuasan nasabah

Model Summary^b

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.834 ^a	.696	.689	.735

a. Predictors: (Constant), Kualitas layanan

b. Dependent Variable: Kepuasan nasabah

ANOVA^b

Model	Sum of Squares	df	Mean Square	F	Sig.
1 Regression	59.203	1	59.203	109.649	.000 ^a
Residual	25.917	48	.540		
Total	85.120	49			

a. Predictors: (Constant), Kualitas layanan

b. Dependent Variable: Kepuasan nasabah

Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	-3.247	1.578		-2.058	.045
	Kualitas layanan	.257	.025	.834	10.471	.000

a. Dependent Variable: Kepuasan nasabah

Casewise Diagnostics^a

Case Number	Std. Residual	Kepuasan nasabah	Predicted Value	Residual
1	.695	15	14.49	.511
2	-.239	12	12.18	-.176
3	-1.289	12	12.95	-.947
4	-.589	12	12.43	-.433
5	-1.639	12	13.20	-1.204
6	-1.289	12	12.95	-.947
7	-.939	12	12.69	-.690
8	.111	12	11.92	.081
9	-1.016	14	14.75	-.746
10	-.239	12	12.18	-.176
11	-.239	12	12.18	-.176
12	-.239	12	12.18	-.176
13	-.589	12	12.43	-.433
14	.384	14	13.72	.282
15	-.901	11	11.66	-.662
16	.111	12	11.92	.081
17	.460	12	11.66	.338
18	-.239	12	12.18	-.176
19	-.589	12	12.43	-.433
20	.034	14	13.98	.025
21	-2.688	12	13.98	-1.975
22	-.354	15	15.26	-.260
23	.422	13	12.69	.310
24	.384	14	13.72	.282
25	-.005	15	15.00	-.003
26	-1.327	13	13.98	-.975
27	2.094	15	13.46	1.539
28	-1.404	15	16.03	-1.032
29	1.395	15	13.98	1.025
30	.695	15	14.49	.511
31	-1.327	13	13.98	-.975
32	1.395	15	13.98	1.025
33	-.278	13	13.20	-.204
34	.695	15	14.49	.511
35	.111	12	11.92	.081
36	-.589	12	12.43	-.433
37	1.122	13	12.18	.824
38	1.745	15	13.72	1.282
39	1.122	13	12.18	.824
40	-.239	12	12.18	-.176
41	.111	12	11.92	.081
42	1.045	15	14.23	.768
43	.772	13	12.43	.567
44	-.005	15	15.00	-.003
45	.695	15	14.49	.511
46	1.433	14	12.95	1.053
47	1.433	14	12.95	1.053
48	.733	14	13.46	.539
49	-1.289	12	12.95	-.947
50	.345	15	14.75	.254

a. Dependent Variable: Kepuasan nasabah

Residuals Statistics ^a	Minimum	Maximum	Mean	Std. Deviation	N
Predicted Value	11.66	16.03	13.24	1.099	50
Residual	-1.975	1.539	.000	.727	50
Std. Predicted Value	-1.436	2.540	.000	1.000	50
Std. Residual	-2.688	2.094	.000	.990	50

a. Dependent Variable: Kepuasan nasabah

Lampiran penentuan t table dengan EXEL

The screenshot shows the Microsoft Excel interface. The formula bar at the top displays the formula `=TINV(0.05,48)`. Below the formula bar, the spreadsheet grid is visible. Cell A1 is selected and contains the calculated value 2.010634758. The columns are labeled A, B, C, and D, and the rows are numbered 1 through 6.

	A	B	C	D
1	2.010634758			
2				
3				
4				
5				
6				

Sehingga t table dalam penelitian ini adalah: 2,010.