

## ABSTRACT

**FAHRUL SYAM.** 2015. *Politeness in Requesting and Refusing in Teacher's Instructions (A Descriptive Study at SMAN 4 Bantimurung)*. English Education Department. The Faculty of Teachers Training and Education. Guided by Sulfasyah and Awaliah Azis.

This study attempted to describe the request and refusal polite expression when teacher instruct the students. This study was also intended to know the types of instructional activities that are used by English teacher and the types of politeness strategies.

The researcher has chosen English teacher of SMAN 4 Bantimurung and the object was one teacher. The researcher joined in the class and recorded the activities when teacher taught students. The data analyzed by using descriptive qualitative method. The types of politeness were based on the Brown and Levinson's theory about politeness strategy that should people use when they instruct others.

The result of this study shows that there were three types of instructional activities; these were motivating students (2 expressions), helping students recall prerequisites (2 expressions) and providing practice and feedback (1 expression). From politeness strategy, teacher use four types of them, Bald on Record (12 expressions), Positive Politeness (3 expression), Negative Politeness (6 expression), and Off- record (2 expression). In addition, there were 7 expressions of polite request and there was no polite refusal. From that result, the researcher concluded that the teacher often to used Bald on Record by reasoning that it types of politeness strategy was clearer and more assertive than others to be done in learning process.