

EFEKTIVITAS PELAYANAN BANTUAN NON TUNAI (BPNT) DI KELURAHAN PANCAITANA, KECAMATAN SALOMEKKO KABUPATEN BONE.

ABSTRACT

This research aims to determine the effectiveness of the Non- Cash Food Assistance Program (BPNT) service in Pancartana Village. Salomekko District, Bone Regency. This research is a qualitative descriptive study. The data collection technique used was observation, interview and documentation. The data validity technique used was triangulation. The results of the study regarding the effectiveness of the Non- Cash Food Assistance Program (BPNT) through the e-warung service in the Pancaitana Village. It can be seen from, the success of the program in non- cash food assistance services has been realized through the implementation carried out in accordance with the structure and procedures set by the BPNT companion parties. The success of the target in increasing the economic capacity of the community in the Pancaitana sub- district has been quite optimal in achieving the target , satisfaction with the non- cash food assistance program is stable both community satisfaction in social, economic and political conditions, the social situation can still be said to be not good, so this can provide satisfaction with the effectiveness of non-cash food assistance services through the e-warung in the Cacitana sub- district

Keywords: Service effectiveness, Non- Cash Food Assistance (BPNT)

ABSTRAK

Penelitian ini bertujuan untuk mengetahui Efektivitas pelayanan Program Bantuan Pangan Non Tunai (BPNT) di Kelurahan Pancaitana, Kecamatan salomekko Kabupaten Bone. Penelitian ini merupakan penelitian deskriptif kualitatif. Teknik pengumpulan data yang digunakan adalah teknik observasi, wawancara, dan dokumentasi. Teknik keabsahan data yang digunakan yaitu triangulasi. Hasil penelitian mengenai efektivitas pelayanan Program Bantuan Pangan Non Tunai (BPNT) di Kelurahan Pancaitana, Dapat di lihat dari, Keberhasilan program dalam pelayanan bantuan pangan non tunai sudah terwujud melalui pelaksanaan yang di lakukan sesuai dengan struktur dan prosedur yang di tetapkan oleh pihak-pihak pendamping BPNT. Keberhasilan sasaran dalam meningkatkan kapasitas ekonomi masyarakat di kelurahan pancaitana sudah cukup optimal dalam pencapaian sasaran, kepuasan terhadap program bantuan pangan non tunai sudah stabil baik kepuasan masyarakat dalam Kondisi Sosial, ekonomi dan politik, keadaan sosialnya masih bisa dikatakan belum baik.. maka hal tersebut dapat memberikan kepuasan terhadap efektivitas pelayanan bantuan pangan non tunai melalui e-warung di kelurahan pancaitana

Kata Kunci : Efektivitas pelayanan, Bantuan Pangan Non Tunai (BPNT)