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The influence of public services on community satisfaction at the Bonto Bahari sub-district office, Bulukumba district

Authors

- **Elma H elviana** Universitas Muhammadiyah Makassar
- **Ahmad Ahmad** Universitas Muhammadiyah Makassar
- **Zalkha Soraya** Universitas Muhammadiyah Makassar

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ABSTRACT

The type of research used is quantitative research aims to describe research objects or research results through data or sample, data collection techniques used were observation, questionnaires and documentation. The method in this research uses analytical methods simple regression with hypothesis testing, namely the T test. The number of samples is 100 people using the Simple Random Sampling Method. Based on The statistical results of the t test for the variable quality of public services obtained levels significance of 4.064 t table 1.984 which successfully proves that "The quality of public services has a significant effect on satisfaction community at the Bonto Bahari sub-district office, Bulukumba Regency. Statistically it can It is shown that the quality of public services does have an influence which is significant for community satisfaction at the Bonto Bahari sub-district office in Bonto Bahari District, Bulukumba Regency