ABSTRACT

Asram Suhendra, 2022. The Difficulties in Transparency of Calibration and Recalibration Services at the Legal Metrology UPT Office of Gowa Regency. (supervised by Muhammadiah and Nuryanti Mustari)

The activities of Gowa Regency Legal Metrology UPT is carried out in 2019 based on Calibration and Recalibration Service letter given by the Metrology Directorate on 26 December 2019, its still new that making the Legal Metrology UPT in implementing the Transparency of Calibration and Recalibration Services still encountered problems. This study aimed at (1) describing how the obstacles in implementing the principle of transparency in providing calibration and recalibration services at the UPT Metrology Legal Gowa Regency, (2) describing the transparency of the cost of calibration and recalculation services at UPT Metrology Gowa Regency, (3) describing the implementation transparency of the completion time of calibration and recalculation services at UPT Metrology, Gowa Regency, (4) Describing the implementation of information transparency of calibration and recalculation services at UPT Metrology, Gowa Regency.

This type of research was a qualitative research method by examining directly to the research location, as well as conducting interviews with informants who were considered capable in providing information about the constraints on the transparency of office services. It was due to the obstacles experienced by the Legal Metrology UPTD of Gowa Regency related to inadequate human resources, insufficient facilities and infrastructure, limited budget, and the absence of supervision and counseling functions.

Keywords: *Calibration, Recalibration, Legal Metrology, Constraints, Transparency*

Abstract