

ABSTRAK

PUTRI NURHANDAYANI 2025, Kinerja Dinas Bina Marga Dan Bina Konstruksi Dalam Proyek Preservasi Infrastruktur Jalan Pada Ruas Pinrang Rappang di Sulawesi Selatan (Budi Setiawati dan Wardah).

Penelitian ini adalah penelitian yang menganalisis kinerja Dinas Bina Marga dan Bina Konstruksi (BMBK) Provinsi Sulawesi Selatan dalam proyek preservasi infrastruktur jalan pada ruas Pinrang Rappang, yang merupakan salah satu ruas strategis provinsi dalam mendukung konektivitas wilayah dan pertumbuhan ekonomi.

Penelitian ini bertujuan untuk menganalisis kinerja Dinas Bina Marga dan Bina Konstruksi (BMBK) Provinsi Sulawesi Selatan. Analisis kinerja mengacu pada indikator Wibowo (2017), yang meliputi kemampuan (*ability*), motivasi (*motivation*), lingkungan kerja (*work environment*), serta sistem dan proses kerja (*system and work process*). Penelitian ini menggunakan metode deskriptif kualitatif, dengan teknik pengumpulan data melalui sesi wawancara mendalam terhadap pejabat dan pegawai BMBK, observasi langsung di lapangan, serta studi dokumentasi proyek.

Hasil penelitian menunjukkan bahwa pada aspek kemampuan, pegawai telah memiliki kompetensi teknis yang memadai dalam perencanaan maupun pelaksanaan, meskipun masih terdapat keterbatasan dalam pelatihan berkelanjutan terkait teknologi jalan terbaru. Pada aspek motivasi, pegawai menunjukkan komitmen tinggi terhadap mutu dan ketepatan waktu, didukung kesadaran akan manfaat proyek bagi masyarakat serta adanya sistem apresiasi kinerja, walaupun mekanisme penghargaan tersebut belum sepenuhnya optimal. Lingkungan kerja tergolong kondusif dengan dukungan fasilitas serta koordinasi antarpegawai yang berjalan baik, meskipun kondisi lapangan dan cuaca ekstrem kerap menjadi kendala. Dari aspek sistem dan proses kerja, prosedur pengadaan, metode pelaksanaan, serta pengawasan mutu telah sesuai dengan standar yang berlaku, meskipun terdapat hambatan berupa keterlambatan suplai material. Dengan demikian, kinerja BMBK pada proyek ini dapat dikategorikan baik. Namun, diperlukan strategi peningkatan kapasitas teknis pegawai melalui pelatihan dan sertifikasi berkelanjutan, serta penguatan koordinasi lintas sektor guna meminimalisasi hambatan logistik dan menjamin tercapainya target Indeks Kemantapan Jalan.

Kata Kunci: Kinerja, Preservasi Jalan, Bina Marga dan Bina Konstruksi, Infrastruktur Jalan.

ABSTRACT

PUTRI NURHANDAYANI 2025, Performance of the Road and Bridge Agency in the Road Infrastructure Preservation Project on the Pinrang Rappang Segment in South Sulawesi (Budi Setiawati dan Wardah).

This study analyzes the performance of the Office of Highways and Construction (BMBK) of South Sulawesi Province in the road infrastructure preservation project on the Pinrang Rappang section, which represents one of the province's strategic routes in supporting regional connectivity and economic growth.

The purpose of this research is to examine the performance of the Office of Highways and Construction (BMBK) of South Sulawesi Province. The performance analysis refers to the indicators proposed by Wibowo (2017), which include ability, motivation, work environment, as well as system and work process. This study employs a qualitative descriptive method, with data collected through in-depth interviews with BMBK officials and staff, direct field observations, and project documentation review.

The findings reveal that, in terms of ability, employees possess adequate technical competence in both planning and execution, although there remain limitations in continuous training related to the latest road technologies. In terms of motivation, employees demonstrate strong commitment to quality and timeliness, supported by awareness of the project's benefits for society and the existence of a performance appreciation system, even though the reward mechanism has not been fully optimized. The work environment is relatively conducive, with adequate facilities and effective coordination among staff, although field conditions and extreme weather occasionally pose challenges. Regarding system and work process, procurement procedures, implementation methods, and quality control have complied with applicable standards, although delays in material supply have hindered progress. In conclusion, the performance of BMBK in this project is categorized as good. Nevertheless, strategies are required to strengthen employees' technical capacity through continuous training and certification, as well as to reinforce cross-sector coordination to minimize logistical constraints and ensure the achievement of the Road Serviceability Index targets.

Keywords: Performance, Road Preservation, Highways and Construction Office, Road Infrastructure