

ABSTRAK

ZAINAL ALDI NURLETTE. 105961102421. Tingkat Kepuasan Petani Cengkeh Terhadap Kinerja Penyuluh Pertanian di Desa Tamilouw Kecamatan Amahai Kabupaten Maluku Tengah. Dibimbing oleh Akbar dan Sumarni B.

Penelitian ini bertujuan untuk menganalisis tingkat kepuasan petani cengkeh terhadap kinerja penyuluh pertanian di Desa Tamilouw Kecamatan Amahai Kabupaten Maluku Tengah. Teknik pengambilan sampel dilakukan secara acak dengan jumlah sampel sebanyak 27 dari 273 populasi petani cengkeh. Teknik pengumpulan data melalui observasi, wawancara dan dokumentasi. Teknis analisis data yang digunakan adalah analisis deskriptif kuantitatif. Pengukuran kepuasan dilakukan dengan menggunakan skala likert.

Hasil penelitian menunjukkan tingkat kepuasan petani terhadap kinerja penyuluh pertanian dinilai berdasarkan beberapa indikator. Secara umum, kinerja penyuluh dalam hal ketanggapan, skor 2,22 dengan keterangan kurang puas. Penampilan, skor 2,25 dengan keterangan kurang puas. Kepercayaan, dengan skor 2,42 dinilai masih kurang puas ini berarti penyuluh kurang baik dalam menanggapi permasalahan, penampilan penyuluh juga belum profesional dalam melakukan kegiatan penyuluhan dan kemampuan dalam membangun kepercayaan petani yang masih kurang dilakukan oleh penyuluh. Kinerja penyuluh masih kurang memuaskan secara keseluruhan. Berdasarkan dari penilaian dilakukan terhadap 3 indikator utama: ketanggapan, penampilan, kemampuan membangun kepercayaan dan dari hasil skor rata-rata (2,29), dapat disimpulkan bahwa penyuluh: kurang cepat atau responsif dalam menangani masalah petani. Penampilannya belum cukup profesional atau meyakinkan. Sehingga belum berhasil menciptakan hubungan yang dipercaya oleh masyarakat tani.

Kata Kunci: Penyuluh pertanian, kinerja, kepuasa petani cengkeh

ABSTRACT

Zainal Aldi Nurlette (105961102421). *Farmers' Satisfaction Level on Agricultural Extension Workers' Performance in Tamilouw Village, Amahai Subdistrict, Central Maluku Regency. Supervised by Akbar and Sumarni B.*

The study aims to analyze the satisfaction level of clove farmers toward the performance of agricultural extension workers in Tamilouw Village, Amahai Subdistrict, Central Maluku Regency. The sampling method used was census with a roundom sampling total sample of 27 clove farmers. Data collection techniques included observation, interviews, and documentation. The data analysis technique used a quantitative descriptive approach. The satisfaction measurement used a Likert scale.

The research results show that the level of farmer satisfaction with the performance of agricultural extension workers is assessed based on several indicators. Generally, the performance of the extension workers in terms of responsiveness received a score of 2.22 with the remark of being less satisfied. In terms of appearance, the score was 2.25 with a note of being less satisfied. Trustworthiness received a score of 2.42, also assessed as still lacking in satisfaction, which means that the extension workers are quite good at responding to issues, but their performance is not yet professional in conducting extension activities, and their ability to build trust with farmers is still lacking. Overall, the performance of the extension workers is still unsatisfactory. Based on the assessment of three main indicators: responsiveness, appearance, and the ability to build trust, and from the average score results (2.29), it can be concluded that the extension workers are: not quick or responsive enough in addressing farmers' problems. Their appearance is not yet professional or convincing. They have not succeeded in creating a trustworthy relationship with the community..

Keywords: Agricultural extension workers, performance, clove farmers' authority