

## ABSTRACT

**Rinilda Candra, 2017. Politeness in Requesting and Refusing Teacher's Instruction in English Teaching Learning at The Second Grade Students in SMA Negeri 2 Takalar.** Faculty of Teachers Training and Education, Makassar Muhammadiyah University (supirvised by Erwin Akib and Andi Asri Jumiaty)

Politeness is an important aspect in human behavior. It concerns the entire attitude that influences people in their life. They need politeness to interact with each other. In English teaching learning, politeness is very needed to build student's character that is created through the teacher's instruction. The reason for investigating politeness is its importance in teaching and learning. Second language learners experience great differences in acquiring formulaic routines so that they can present themselves in situational appropriate ways.

This study is carried out to describe the request and refusal polite expression when teacher instruct students. This study is also intended to know the types of politeness strategies and instructional activities that are used by English teacher, what kinds of politeness used in ETL.

The writer has chosen English teacher on the second grade students of SMA Negeri 2 Takalar and the object are 2 teachers. The writer joins in the class and records the activities when teachers teach students. The data analyzed by using descriptive qualitative method.

The types of politeness are based on the Brown and Levinson's theory about politeness strategy that should people use when they instruct others. The result of this study shows that there are five types of instructional activities; these are motivating students (5 expressions), informing students of objectives ( 1 expression), helping students recall prerequisites (2 expressions), presenting information and example ( 1 expression) and providing practice and feedback (1 expression). From politeness strategy, teacher use four types of them, Bald on Record (19 expressions), Positive Politeness (1 expression), Negative Politeness (13 expression), and Off- record (2 expression). Moreover the kinds of politeness used in ETL are Positive politeness and Negative politeness.

**Key Words:** Politeness, Request, Instruction.